AFTER MARKET CLOSE

The boardroom call.

The CEO opens with “My family found out from the news.” Let the room read it. Then select Rewind to 11:55.



01 The shortcut

Give the broker five minutes to prepare. Follow the voice note and the 18-page upload. At this stage the cloud workspace still restricts access.

02 The summons

Open the legal basis. A client could bring a civil claim. The court decides damages. R10 million is the separate maximum administrative fine for a POPIA offence.

03 Company exposure

Ask the room who authorised the personal account. Trace the excess medical data, the operator safeguards and the basis for a foreign transfer.

04 The market reaction

Follow the public link to the saved PDF and the journalist’s enquiry. The fictional share price opens at R100 and closes at R78.

05 The surviving copy

Hand over the controls. Select “Revoke the public link”, then “Open the saved copy”. Have the client read the sentence that survived.

> PAUSE BEFORE THE REWIND
>
> **“We closed the link. What can we still tell this client about who has her report?”**

11:55 / REPLAY

The noon call.

Same broker, same deadline. Rewind and follow one approved extract through a proposed on-site X-AI deployment.



06 The selected extract

Return to 11:55. The broker selects the work-capacity paragraph. Read the three draft talking points and have someone check each against that paragraph.

07 The company network

Trace the proposed route from document or voice input to model and draft. Select “Open cutaway”. Ask IT where prompts, logs and backups would live.

08 The permission test

Try “Assigned broker”, “Other employee” and “Outside reader”. Ask a client to explain the result each person gets at the same link.

09 The access record

Select “Record a broker export”. Find that entry, the rejected employee and the outside sign-in request. Point to the case, person, time and action.

10 The client call

It is noon. The broker takes the call with three checked points. Invite the client to bring one dummy claim and test this workflow with its own team.

CLOSE WITH A LIVE TEST

Use one dummy claim. Time the task, check the three answers and ask IT to trace every destination the file reaches.

Download the demo brief from the final scene.

Chapters 06–10